



TO MOST PEOPLE THE SKY IS THE LIMIT

BUT FOR THOSE WHO LOVE AVIATION THE SKY WILL BE YOUR NEW HOME



**GUJARAT UNIVERSITY**  
Department of Aviation,  
Hospitality and Travel Management

Navrangpura, Ahmedabad, Gujarat 380009  
Contact : +91-7069600043 E-mail : gujuniaero@gmail.com



**GUJARAT UNIVERSITY**  
Department of Aviation,  
Hospitality and Travel Management

# About Course

It is instrumental in imparting high-quality training which has culminated in the students kick-starting their careers in the fields Aviation, Hospitality & Tours & Travels sector. All its courses follow a robust pedagogical method, with a special focus on interview preparation and developing communication skills. The courses are designed by experts in the field which is constantly upgraded to match the changing industry trends. So if you want to pursue a professional certification to enhance your career prospects, then enroll for a course of your choice today!

- BBA in Aviation Management
- BBA in Tourism & Hospitality Management
- Masters in Aviation Management
- Masters in Tourism & Hospitality Management
- Post Graduate Diploma in Aviation & Hospitality Management
- Post Graduate Diploma in Aviation & Travel Management
- Certificate Course in Professional Aviation Hospitality & Travel Management
- Certificate Course in Professional Airport Tours & Travel Management
- Certificate Course in Professional Ground & Travel Management
- Certificate Course in Professional Cabin Crew & Hospitality Management
- Certificate Course in Professional Hospitality, Travel & Customer Service
- Certificate Course in Personality Development

FLY YOUR CAREER HIGH

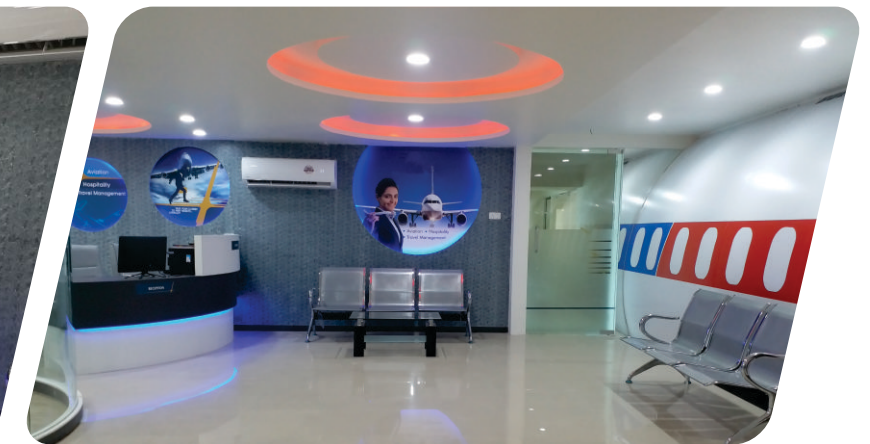


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# INFRASTRUCTURE

STATE OF THE ART

The best state-of-the-art professional infrastructure, conceptually designed under the direction and observation of renowned architectures and interior designers. Uniformly Designed Infrastructure in the center to create the right learning ambience. The center is centrally air conditioned with updated equipments like computer, projector system for multimedia audio visual learning process. Our practical training room resembles real aircraft so as to create the ambience and give the feel and experience of working in the aircraft. Facilities of grooming make-over room and software knowledge about Galileo.



# Advantages

- Free Placement Assistance with Domestic Airports, Airlines, Hotel & Travel Companies after Successful Completion of Course
- Highly Qualified & Experienced Faculties
- State of the Art Infrastructure
- Designer Uniforms for Students
- Extensive Makeover Sessions
- Strong focus on developing Communication Skills



**GUJARAT UNIVERSITY**  
Department of Aviation,  
Hospitality and Travel Management



## BBA IN AVIATION MANAGEMENT

### ■ COURSE DURATION

36 Months

### ■ ELIGIBILITY

12th (Any Stream)

### ■ MODULES

Communication Skill | Grooming | Personality Development | History of Aviation | Principal of Management | Business Mathematic | Airport Departments | Airhostess & Cabin crew management | Flight Operations Management | Introduction to catering | Air Cargo Management | Aviation Security | Aviation Terminology | Flight Structure | Airport & Airlines | Theory of Flight | Ground Operations | Cabin Crew | Introduction of Ticketing Software | Airport Runway | Aviation Glossary Terms | Cabin Crew documentation | Announcements | Emergency Situation & Equipment | Safety & Emergency Procedure | Bomb Scare | First Aid | IATA | ICAO | Airport Structure | Customer Relationship Management | Interview Skill | Customer Interface Project

- JOB OPPORTUNITIES after Courses in Aviation (Cabin Crew & Ground Staff).

## BBA IN TOURISM & HOSPITALITY MANAGEMENT

### ■ COURSE DURATION

36 Months

### ■ ELIGIBILITY

12th (Any Stream)

### ■ MODULES

Communication Skill | Grooming | Personality Development | Introduction of Tourism & Hospitality | Principal of Management | Business Mathematic | Computer Reservation System Ticketing | Geography of Tourism | Catering services | Front Office Management | IATA | ICAO | Customer Relationship Management | Customer Interface Project | Hospitality | Food and beverages service management | Sales & Marketing | Spa & Resort Management | Business etiquettes | Telephone etiquettes | Fares and Tickets | Domestic & International Tourism Management | Security Management | Food Production Management | Customer Relationship Management | Encoding & Decoding of Cities, Countries Airline | Aircraft types | Important Keys & Symbols | Types of Travel & Difference Between Them | Time Zones | Domestic Ticketing and Routings | International Ticketing and Routings | Basic Knowledge of Passport & Visa Structures for Selected Countries | Itinerary Building Techniques | International Itineraries | Domestic Itineraries | Interview Skill

- JOB OPPORTUNITIES after Courses in Hotels & Tourism Industries.



## MASTERS IN AVIATION MANAGEMENT

### COURSE DURATION

24 Months

### ELIGIBILITY

Graduate or Above

### MODULES

Communication Skill | Grooming | Personality Development | History of Aviation | Principal of Management | Business Mathematic | Airport Departments | Airhostess & Cabin crew management | Flight Operations Management | Introduction to catering | Air Cargo Management | Aviation Security | Aviation Terminology | Flight Structure | Airport & Airlines | Theory of Flight | Ground Operations | Cabin Crew | Introduction of Ticketing Software | Airport Runway | Aviation Glossary Terms | Cabin Crew documentation | Announcements | Emergency Situation & Equipment | Safety & Emergency Procedure | Bomb Scare | First Aid | IATA | ICAO | Airport Structure | Customer Relationship Management | Interview Skill | Customer Interface Project

■ **JOB OPPORTUNITIES** after Courses in Aviation (Cabin Crew & Ground Staff).

## MASTERS IN TOURISM & HOSPITALITY MANAGEMENT

### COURSE DURATION

24 Months

### ELIGIBILITY

Graduate or Above

### MODULES

Communication Skill | Grooming | Personality Development | Introduction of Tourism & Hospitality | Principal of Management | Business Mathematic | Computer Reservation System Ticketing | Geography of Tourism | Catering services | Front Office Management | IATA | ICAO | Customer Relationship Management | Customer Interface Project | Hospitality | Food and beverages service management | Sales & Marketing | Spa & Resort Management | Business etiquettes | Telephone etiquettes | Fares and Tickets | Domestic & International Tourism Management | Security Management | Food Production Management | Customer Relationship Management | Encoding & Decoding of Cities, Countries Airline | Aircraft types | Important Keys & Symbols | Types of Travel & Difference Between Them | Time Zones | Domestic Ticketing and Routings | International Ticketing and Routings | Basic Knowledge of Passport & Visa Structures for Selected Countries | Itinerary Building Techniques | International Itineraries | Domestic Itineraries | Interview Skill

■ **JOB OPPORTUNITIES** after Courses in Hotels & Tourism Industries.



## POST GRADUATE DIPLOMA IN AVIATION & HOSPITALITY MANAGEMENT

### COURSE DURATION

12 Months

### ELIGIBILITY

Graduate or Above

### MODULES

Language Enhancement | Grooming Process | Personality Development | History of Aviation | Principles of Aviation In flight Services | Soft Skills for Aviation Operations Environment | Communication and Soft Skills | Grooming & Etiquette | Customer Service for Global Clientele | Airline & Airport Management | Airline and Airport Environment | Information Technology in the Airline Industry | Cargo and Transportation | Airline and Travel Management | Load Planning & DGR | Security & Legislation | Ancillary Services | Hospitality Front office | Food and beverages | Business etiquettes | Telephone etiquettes | Customer Relationship Management | Interview Skill | Customer Interface Project

■ **JOB OPPORTUNITIES** after Courses in Aviation (Cabin Crew & Ground Staff), Hotels.

## POST GRADUATE DIPLOMA IN AVIATION & TRAVEL MANAGEMENT

### COURSE DURATION

12 Months

### ELIGIBILITY

Graduate or Above

### MODULES

Communication and Soft Skills | Business Etiquettes | Telephone etiquettes | Airport Services | Cargo | Dangerous Goods Passenger Handling | Load and Trim | Co-operation with Authorities at the Airport | Airline Security | How to reduce Baggage Irregularity | Equipment for Specific Task | Fares and Ticketing | Customer Relationship Management | Interview Skill | Travel Management: India and international | Computer Reservation System | Fares and Tickets | Cruise Destination | Managing Tours | Foreign Exchange and Travel Outbound - International Designations | Customer Interface | Project Encoding & Decoding of Cities, Countries Airline | Aircraft types | Important Keys & Symbols | Types of Travel & Difference Between Them | Time Zones | Domestic Ticketing and Routings | International Ticketing and Routings | Basic Knowledge of Passport & Visa Structures for Selected Countries | Itinerary Building Techniques | International Itineraries | Domestic Itineraries.

■ **JOB OPPORTUNITIES** after Courses in Aviation (Cabin Crew & Ground Staff), Tourism Industries.



## CERTIFICATE COURSE IN PROFESSIONAL AVIATION, HOSPITALITY & TRAVEL MANAGEMENT

■ **COURSE DURATION** 14 Months      ■ **ELIGIBILITY** 12th (Any Stream)

### ■ **MODULES**

Language Enhancement | Accent Neutralization | Introduction to Grammar | GD & Debate Sessions | Audio Video Comprehension | CV Preparation | Body Language | Confidence Building | Workplace & Corporate Etiquette | Interview Handling | Emotional Intelligence | Skin Care | Hair Care | Art of Makeup | Formal Look | Casual Look | Elegant Dressing | Selection of Outfit | History of Aviation | Types of Aircraft | Aircraft Exterior and Functions | In flight Announcements - English & Hindi | Emergencies on Board Safety Equipment | History of Aviation | Map Reading Skills | Aviation Terminology & Abbreviation | Theory of Flight | Aviation Authorities & Role of State and Center | Classification of hotels | Introduction to Galileo Reservation System & Features | Encoding & Decoding of Cities, Countries | Airline | Aircraft types | Important Keys & Symbols | Types of Travel & Difference Between Them | Time Zones | Domestic Ticketing and Routings | International Ticketing and Routings | Basic Knowledge of Passport & Visa Structures for Selected Countries | Itinerary Building Techniques | International Itineraries | Domestic Itineraries.

■ **JOB OPPORTUNITIES** after Courses in Aviation (Cabin Crew & Ground Staff), Tours & Travels Agencies, Hotels

## CERTIFICATE COURSE IN PROFESSIONAL CABIN CREW & HOSPITALITY MANAGEMENT

■ **COURSE DURATION** 6 Months      ■ **ELIGIBILITY** 12th (Any Stream)

### ■ **MODULES**

Language Enhancement | Accent Neutralization | Introduction to Grammar | Advanced Grammar | Role-plays | Extempore | Emotional Intelligence | The Grooming Process | Skin Care | Hair Care | Art of Makeup | Formal Look | Casual Look | Elegant Dressing | Aviation | Types of Aircraft | Aircraft Exterior and Functions | In flight Announcements - English & Hindi | Emergencies on Board | Safety Equipment | Anti Terrorism and Bomb Scare | Dangerous Goods and Hijack | Airline Codes | Medical Services | Accommodation and Hospitality | Information | Dissemination | Specialized Handling of Passengers: VVIPs, VIPs, Physically Challenged Evacuation on Land and Water | Brace Positions | Fire and Depressurisation | Introductions to Hospitality Industry | Front Office Introduction | Classification of Hotels | Types of Management | Front Office Procedures for : Emergency/Reservation/Tax Structure/Group Arrivals and Departures/Over Booking/Night Audit.

■ **JOB OPPORTUNITIES** after Courses in Aviation (Cabin Crew) and Hotels



## CERTIFICATE COURSE IN PROFESSIONAL AVIATION, TOURS & TRAVEL MANAGEMENT

■ **COURSE DURATION** 12 Months      ■ **ELIGIBILITY** 12th (Any Stream)

### ■ **MODULES**

Language Enhancement | Accent Neutralization | Introduction to Grammar | Advanced Grammar | Role-plays | Extempore | Emotional Intelligence | The Grooming Process | Skin Care | Hair Care | Art of Makeup | Formal Look | Casual Look | Elegant Dressing | Selection of Outfit | History of Aviation | Types of Aircraft | Aircraft Exterior and Functions | In flight Announcements - English & Hindi | Emergencies on Board | Safety Equipment | History of Aviation | Map Reading Skills Aviation Terminology & Abbreviation | Theory of Flight | National Aviation Authorities & Role of State and Center Fares & Ticketing | Passenger handling | Airport Access Control : BCAS/Security CISF & Others (Airline Security) | Airport Security | Airport Runway/Taxiway/Maintenance Tarmac/Ramp Area | Airport Infrastructure : City side/Land side/Air side | Airport (Monitoring/Surveillance) | Airport Administration | Airport finance | Airport Support System : Fire/Ambulance/Doctors/Water reservoir | Airport Cargo Security : Incoming/Outgoing | Airport Cargo (DGR) | Airport ULD's Equipments | Ground Support Limits | Airport Manager | Airport Threats / Bird Hits | Incident / Accidents | Introduction to Galileo Reservation System & Features | Types of Travels and Differences among all Time Zones | Map Reading Skills | Domestic Ticket & Routing | International Ticket & Routing | Basics of Passport & Visa | Domestic Itinerary Building | International Itinerary Building | Airport Monitoring/Surveillance | Encoding & Decoding Cities and Countries.

■ **JOB OPPORTUNITIES** after Courses in Aviation (Cabin Crew & Ground Staff), Tours & Travels Agencies

## CERTIFICATE COURSE IN PROFESSIONAL GROUND STAFF & TRAVEL MANAGEMENT

■ **COURSE DURATION** 6 Months      ■ **ELIGIBILITY** 12th (Any Stream)

### ■ **MODULES**

Language Enhancement | Accent Neutralization | Introduction to Grammar | Advanced Grammar | Role-plays | Extempore | Change management | Emotional Intelligence | The Grooming Process | Skin Care | Hair Care | Art of Makeup | Formal Look | Casual Look | History of Aviation | Map Reading Skills | Aviation Terminology & Abbreviation | Theory of Flight | IATA | ICAO | National Aviation Authorities & Role of State and Central Governments | Airports Authority of India | Ground Operations | Airport Departments. Airport (Monitoring/Surveillance) | Airport Administration | Airport finance | Airport Support System : Fire/Ambulance/Doctors/Water reservoir | Airport Cargo Security : Incoming/Outgoing | Airport Cargo (DGR) Airport ULD's Equipments | Ground Support Limits | Airport Manager | Airport Threats / Bird Hits | Incident / Accidents | Introduction to Galileo Reservation System & Features | Types of Travels and Differences among all Time Zones | Map Reading Skills | Domestic Ticket & Routing | International Ticket & Routing | Basics of Passport & Visa | Domestic Itinerary Building | International Itinerary Building | Airport Monitoring/Surveillance | Encoding & Decoding Cities and Countries.

■ **JOB OPPORTUNITIES** after Courses in Aviation (Ground Staff) and Tours & Travels Agencies

## CERTIFICATE COURSE IN PROFESSIONAL HOSPITALITY, TRAVEL & CUSTOMER SERVICE

■ COURSE DURATION 6 Months      ■ ELIGIBILITY 12th (Any Stream)

### ■ MODULES

Language Enhancement | Accent Neutralization | Introduction to Grammar | Advanced Grammar | Role-plays Extempore | Emotional Intelligence | The Grooming Process | Skin Care | Hair Care | Art of Makeup | Formal Look | Casual Look | Elegant Dressing | Introduction to the Hospitality Industry | Front office introduction | Classification of hotels | Types of Management | Front office procedures for emergency | Reservation | Tax Structure | Group arrivals and departures | Over booking | Night audit. | Types of Travel & Difference Between Them | Time Zones | Domestic Ticketing and Routings | International Ticketing and Routings | Basic Knowledge of Passport & Visa Structures for Selected Countries | Itinerary Building Techniques | International Itineraries | Domestic Itineraries (Airport Monitoring / Surveillance).

■ JOB OPPORTUNITIES after Courses in Tours & Travels Agencies and Hotels

## CERTIFICATE COURSE IN PERSONALITY DEVELOPMENT

■ COURSE DURATION 3 Months      ■ ELIGIBILITY 12th (Any Stream)

### ■ MODULES

Student Induction and introduction | Sounds & Reading Activity | Introduction to Grammar | One minute speech | Introduce Group Discussion | Resume Making | Conversation Practice | Role Play | Greeting | Introducing & Meeting People | Personal Grooming and Hygiene | How to dress for Success | How to be Gracious | Mock Interview | Body Language | Public Speaking | Confidence Building | Leadership Traits.

## PLACEMENT ASSISTANCE

- RESUME PREPARATION : With the help of our Experience faculty you can create or update your resume.
- JOB SEARCHES : We will help you find the job based upon the requirement & location.
- JOB ASSISTANCE : Upon Successful Completion of course we provide students job placement assistance. Placement Assistance according to the courses & eligibility.
- LEARN VALUABLE CAREER SKILLS : Learn skills which you need to apply for your future job.
- Airport Jobs Offered after Completion of Graduation.

# SUCCESS STORIES



“ It is purely because of the course content that I have been able to secure a Cabin Crew position with a leading international airline ”

**Ms Alisha Rai**  
Cabin Crew - Vistara

“ The Cabin Crew module of the course was extremely helpful to me and helped me to get a job as a Cabin Crew with Go Air. ”

**Mr. Harish Bhatia**  
Cabin Crew - Go Air



Ashish Patel  
Go Air



Jeet Bhatia  
Indigo



Robin Roy  
Indigo



Dipali Rojmal  
Cabin Crew



Kinjal Sonariya  
Cabin Crew



Om Karamta  
Go Air



Madhuri Bhadesiya  
Go Air



Himani sharma  
Surat Airport



Miral Patel  
Go Air



Tejas Bariya  
Air India



Deep Joshi  
Go Air



Akshay M.  
Bangalore Airport



Mahima Dave  
Cabin Crew - Air Asia



Varun B. S.  
Bangalore Airport



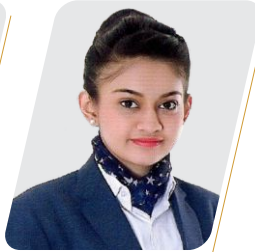
Jay Chauhan  
Spicejet



# SUCCESS STORIES



Aditya Sharma  
Mumbai Int. Airport



Urvi Sanchaniya  
Cabin Crew



Bhakti Shah  
Indigo



Dhruvina Patil  
Welcome Group ITC



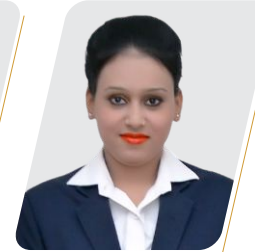
Harsh Joshi  
Indigo



Ankit Makwana  
A'bad Int. Airport



Meera Pillai  
A'bad Int. Airport



Heena Pathan  
A'bad Int. Airport



Khalidabanu Pathan  
A'bad Int. Airport



Gauravkumar Jadav  
Go Air



Hussain Sabuwala  
Qatar Airways



Joraj Fernands  
Indigo



Joydev Mukherjee  
Indigo



Kavisha Shelat  
Ahmedabad Airport



Utsav Bharucha  
Mumbai Int. Airport



Kishan Nakum  
Go Air



Darpali Patel  
A'bad Int. Airport



Sohail Shaikh  
A'bad Int. Airport



Stanley Nadar  
A'bad Int. Airport



Deepika Chudasama  
Spicejet



Mihir Parmar  
Mumbai Int. Airport



Anushree Shah  
Baroda Airport



Yakuta Mandviwala  
Cabin Crew - Go Air



Priya Patel  
Cabin Crew - Go Air



Stuti Upadyay  
A'bad Int. Airport



Gaurang Vaghela  
Ahmedabad Airport



Govindram Solanki  
Ahmedabad Airport



Hiren Setiyar  
Spicejet



Jatin Purani  
Ahmedabad Airport



Juned Buraniya  
Ahmedabad Airport

# SUCCESS STORIES



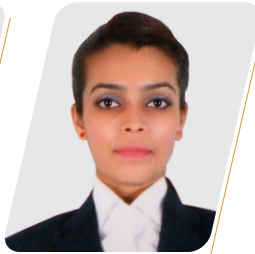
Aakash Singh Pande  
A'bad Int. Airport



Aakib Shaikh  
A'bad Int. Airport



Anand Bhavsar  
A'bad Int. Airport



Deepshikha Mishra  
A'bad Int. Airport



Kiran Contractor  
A'bad Int. Airport



Gurmeet Bhamrah  
A'bad Int. Airport



Atul Khobragade  
Mumbai Int. Airport



Rarang Thapa  
Mumbai Airport



Prachi Sonpal  
A'bad Int. Airport



Vishwa Shah  
A'bad Int. Airport



Nisha Thakkar  
A'bad Int. Airport



Kalpesh Koshti  
Spicejet



Muskan Pathan  
Cabin Crew - Go Air



Salman Gilani  
Mumbai Int. Airport



Ravina Jain  
A'bad Int. Airport



Saloni Shah  
Mumbai Airport



Suraj Sharma  
A'bad Int. Airport



Shehzad Khureshi  
Air India



Nikhil Vyas  
A'bad Int. Airport



Umesh Roat  
Ahmedabad Airport



Kiran Thakkar  
Indigo



Akshay Mangtani  
Rajkot Airport



Dhaval Patel  
A'bad Int. Airport



Dhruv Panchal  
A'bad Int. Airport



Prerak Chaudhary  
A'bad Int. Airport



Aarti Parmar  
Go Air



Vihaa Patel  
Mumbai Airport



Sagar Amrelia  
Indigo



Sagar Goradiya  
Air India



Nishant Kamdar  
Indigo

AND HAVE PLACED MANY MORE STUDENTS... MORE STUDENTS...